

臺北自來水事業處及所屬工程總隊 109 年新進職員(工)甄試試題

甄試類科／職別【代碼】：土木工程／四級工程師【Q4701】、
電力工程／四級工程師【Q4702】、
土木工程／一級工程員【Q4703】、
電力工程／一級工程員【Q4704】、
企業管理／一級業務員【Q4705】

共同科目：1.國文：公文寫作 2.英文 3.自來水法規：包含民法、消費者保護法、
自來水法及其施行細則、臺北自來水事業處營業章程及消費性用水服務契約

*入場通知書編號：

注意：①作答前先檢查答案卡（卷），測驗入場通知書編號、座位標籤、應試科目是否相符，如有不同應立即請監試人員處理。使用非本人答案卡（卷）作答者，該節不予計分。
②本試卷為一張雙面，測驗題型分為【國文：公文寫作 1 題，占 40 分】與【英文：四選一單選選擇題 15 題，合計 30 分】及【自來水法規：四選一單選選擇題 15 題，合計 30 分】，總計 100 分。
③四選一單選選擇題限以 2B 鉛筆於答案卡上作答，請選出一個正確或最適當答案，答錯不倒扣；以複選作答或未作答者，該題不予計分。
④非選擇題限以藍、黑色鋼筆或原子筆於答案卷上採橫式作答，並請依標題指示之題號於各題指定作答區內作答。
⑤請勿於答案卡（卷）上書寫應考人姓名、入場通知書編號或與答案無關之任何文字或符號。
⑥本項測驗僅得使用簡易型電子計算器（不具任何財務函數、工程函數、儲存程式、文數字編輯、內建程式、外接插卡、攝（錄）影音、資料傳輸、通訊或類似功能），且不得發出聲響。應考人如有下列情事扣該節成績 10 分，如再犯者該節不予計分。1.電子計算器發出聲響，經制止仍執意續犯者。2.將不符規定之電子計算器置於桌面或使用，經制止仍執意續犯者。
⑦答案卡（卷）務必繳回，未繳回者該節以零分計算。

◎請勿於答案卡（卷）上書寫應考人姓名、入場通知書編號或與答案無關之任何文字或符號。

壹、國文【公文寫作，共 40 分】

第一題：

因應近期中國武漢肺炎（2019 新型冠狀病毒）的疫情爆發，且有擴大跡象，臺北自來水事業處，視「防疫如作戰」，態度甚為積極。分別在 109 年 2 月 3 日召開的「109 年第 1 次處務會議」，及 2 月 12 日的「109 年第 2 次工程會議」上，勞安室分別以「臨時動議」與「工作會報」的方式，落實回應勞動部職安署有關「事業單位應加強職業安全衛生相關措施之自主管理，以確保勞工健康。」的呼籲；兩次會議上，主席陳處長也針對防疫，具體做出裁示與指示。

請代業務承辦人牛政國，撰擬臺北市自來水事業處致所屬各營業分處函：因應武漢肺炎疫情，請轉知同仁，務必注意個人衛生及防護措施，勤用肥皂洗手，進出醫院或人多密閉空間請戴口罩，並請各單位製作防疫勤洗手貼紙，提醒同仁注意。

貳、英文【四選一單選選擇題 15 題，每題 2 分，合計 30 分】

一、字彙【請依照句子前後文意，選出最適當的答案】

【2】1. A _____ operated robot was sent to a place where no human can safely reach in order to take those breath-taking pictures.

- ① stiffly ② remotely
③ candidly ④ tentatively

【3】2. Inadequate or poor-quality sleep is a common cause of _____; people who do not sleep well usually feel tired.

- ① tremor ② verdict
③ fatigue ④ discharge

【1】3. The two women in the picture _____ from their home with more than half a million dollars in jewelry. Now everyone is looking for them.

- ① vanished ② entrenched
③ articulated ④ dilated

【3】4. The market has changed so much that company executives today are facing new challenges that their _____ have never known.

- ① referrals ② transmitters
③ predecessors ④ capturers

【1】5. The _____ policy has sparked disagreements among various groups, and fierce debates about its effects followed.

- ① controversial ② gregarious
③ affable ④ submerged

二、文法測驗【請在下列各題中選出最適當的答案】

【3】6. After hearing about his accident, I regret _____ those cruel words to him before he left.

- ① to say ② said
③ having said ④ have said

【4】7. The study analyzed six previous studies _____ nearly 30,000 people.

- ① that including ② which including
③ to include ④ that included

【1】8. You will not be able to see the result until four weeks later, but I think it will definitely _____.

- ① be worth the wait ② worth waiting
③ be worthy to wait ④ worthwhile your wait

【2】9. A: What can I get you for dinner?

B: _____ meat. I can't eat any more meat.

- ① Everything no ② Anything but
③ All not ④ Nothing but

【4】10. Sales statistics _____ by the company showed that the new product brought in a record \$11.5 billion in the second quarter this year.

- ① were released recently ② releasing recently
③ that recently released ④ recently released

【請接續背面】

三、閱讀測驗【請依照段落上下文意，選出最適當的答案】

Do you play video games on the Internet in excess? Are you compulsively shopping online? Can't physically stop checking Facebook? Is your excessive computer use interfering with your daily life—relationships, work, school? If you answered yes to any of these questions, you may be suffering from Internet Addiction Disorder, also commonly referred to as Compulsive Internet Use (CIU), Problematic Internet Use (PIU), or iDisorder. Originally debated as a “real thing,” it was satirically theorized as a disorder in 1995 by Dr. Ivan Goldberg, who compared its original model to pathological gambling. Since then, the disorder has rapidly gained ground and has been given serious attention from many researchers, mental health counselors, and doctors as a truly debilitating disorder.

Like most disorders, it's not likely to pinpoint an exact cause of Internet Addiction Disorder. This disorder is characteristic of having multiple contributing factors. Some evidence suggests that if you are suffering from Internet Addiction Disorder, your brain makeup is similar to those that suffer from a chemical dependency, such as drugs or alcohol. Interestingly, some studies link Internet Addiction Disorder to physically changing the brain structure—specifically affecting the amount of gray and white matter in regions of the prefrontal brain. This area of the brain is associated with remembering details, attention, planning, and prioritizing tasks.

Biological predispositions to Internet Addiction Disorder may also be a contributing factor to the disorder. If you suffer from this disorder, your levels of dopamine and serotonin may be deficient compared to the general population. This chemical deficiency may require you to engage in more behaviors to receive the same pleasurable response compared to individuals not suffering from addictive Internet behaviors.

Predispositions of Internet addiction are also related to anxiety and depression. Oftentimes, if you are already suffering from anxiety or depression, you may turn to the Internet to relieve your suffering from these conditions. Similarly, shy individuals and those with social awkwardness might also be at a higher risk of suffering from Internet addiction. If you suffer from anxiety and depression, you might turn to the Internet to fill a void. If you are shy or socially awkward, you may turn to the Internet because it does not require interpersonal interaction and it is emotionally rewarding.

【2】11. What is the passage mainly about?

- ① The true definition of Internet addiction
- ② What causes Internet addiction
- ③ Whether or not Internet addiction is officially recognized as a disorder
- ④ Who are the most likely to cure Internet addiction

【3】12. Which of the following is true about Internet addiction?

- ① Scientists have proven the relationship between Internet disorder and people's physical strength.
- ② Though hard to define, it is clearly caused by problems in genes.
- ③ It has been receiving a lot of serious attention from medical professionals.
- ④ So far researchers can only say that it is related to biological factors.

【1】13. According to the passage, which of the following might be related to Internet addiction?

- ① A person's emotional state
- ② Which part of the world a person lives in
- ③ Whether a person has a gambling parent or not
- ④ A person's height and blood pressure

【4】14. Which of the following questions can the passage answer?

- ① Is Dr. Ivan Goldberg the first one to treat Internet addiction?
- ② What medical procedures can cure Internet addiction?
- ③ Is Internet addiction an urgent medical condition?
- ④ What factors can lead to Internet addiction?

【2】15. According to the passage, what kind of people are most likely to suffer from Internet addiction?

- ① People with higher levels of dopamine
- ② People who are shy and do not have many friends
- ③ People who are usually happy and satisfied with their lives
- ④ People whose family members have gambling problems

參、自來水法規【四選一單選選擇題 15 題，每題 2 分，合計 30 分】

【3】16.依民法之規定，法人應設董事。董事有數人者，法人事務之執行，除章程另有規定外，應如何決定？

- ①取決於全體董事之同意
- ②取決於全體董事過三分之二同意
- ③取決於全體董事過半數之同意
- ④每位董事均得單獨決定

【2】17.依民法規定，請問利息或租金之請求權，因幾年間不行使而消滅？

- ① 2 年
- ② 5 年
- ③ 10 年
- ④ 15 年

【2】18.依消費者保護法規定，企業經營者在定型化契約中所用之條款，應本平等互惠之原則。定型化契約條款如有疑義時，應如何解釋？

- ①為有利於企業經營者之解釋
- ②為有利於消費者之解釋
- ③為有利於企業經營者與消費者雙方之解釋
- ④為有利於消費大眾之解釋

【4】19.依民法規定，當事人約定，一方於一定期限內為他方服勞務，他方給付報酬之契約，屬於下列何種契約？

- ①委任契約
- ②承攬契約
- ③居間契約
- ④僱傭契約

【4】20.依臺北自來水事業處營業章程第 20 條之規定，用戶用水量以度數計算，每多少水量為一度？

- ①一立方公釐
- ②一立方公分
- ③一立方公寸
- ④一立方公尺

【3】21.依消費者保護法規定，春嬌在網路購物平台買了一件洋裝，收受商品後幾日內，得無須說明理由退回商品？

- ① 3 日
- ② 5 日
- ③ 7 日
- ④ 10 日

【3】22.臺北自來水事業處消費性用水服務契約中，申請用水人簡稱甲方，自來水事業簡稱乙方，乙方多久抄表收費一次，必要時得調整之？

- ①每月
- ②隔月
- ③每月或隔月
- ④每三月

【3】23.依自來水法規規定，自用自來水設備，係指專供自用之自來水設備，其出水量每日在多少立方公尺以上者？

- ①三立方公尺以上
- ②十立方公尺以上
- ③三十立方公尺以上
- ④三百立方公尺以上

【2】24.依自來水法施行細則規定，自來水事業依法律之規定得於事先通告週知停水者，應於幾小時前，將有關停水情形刊登新聞紙，並以電子媒體或資訊網路公告？

- ① 12 小時
- ② 24 小時
- ③ 48 小時
- ④ 72 小時

【1】25.依臺北自來水事業處營業章程規定，下列何者非屬臺北自來水事業處供水之種類？

- ①民生用水
- ②臨時用水
- ③市政用水
- ④普通用水

【4】26.依臺北自來水事業處營業章程規定，用戶應繳水費，經臺北自來水事業處通知後，應於通知之收費日起幾日內之繳費期限繳付？

- ① 3 日
- ② 7 日
- ③ 10 日
- ④ 21 日

【4】27.依民法規定，受僱人因執行職務，不法侵害他人之權利者，由下列何者負損害賠償責任？

- ①僱用人負損害賠償責任
- ②受僱人負損害賠償責任
- ③僱用人與受僱人各半負擔損害賠償責任
- ④僱用人與受僱人連帶負擔損害賠償責任

【1】28.依自來水法規規定，自來水事業為因應尚未埋設幹管地區個別自來水用戶供水需要，須增加或新裝配水幹管時，得按其成本向個別用戶收取多少之補助費？

- ①二分之一以下
- ②三分之一以下
- ③四分之一以下
- ④五分之一以下

【1】29.依自來水法規規定，自來水事業對竊水或違章用水，須實施檢查及處理時，得隨時報請下列何者協助辦理？

- ①所在地憲警機關
- ②所在地司法機關
- ③所在地主管機關
- ④所在地環保機關

【4】30.依消費者保護法規定，有關消費訴訟之敘述，下列何者錯誤？

- ①消費者保護團體對於同一之原因事件，致使眾多消費者受害時，得受讓 20 人以上消費者損害賠償請求權後，以自己名義，提起訴訟
- ②消費者得於言詞辯論終結前，終止讓與損害賠償請求權，並通知法院
- ③消費訴訟，因部分消費者終止讓與損害賠償請求權，致人數不足 20 人者，不影響其實施訴訟之權能
- ④消費者保護團體就消費訴訟，得向消費者請求報酬